



Strengthening Primary Care for Children and Youth

Kids Come First Health Team | AGM

Strategic Conversation | June 9, 2025

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Purpose of the Session

- Engage interest partners in strategic planning for pediatric primary care
- Align with Ontario's Primary Care Action Plan
- Focus on newborn care and early access
- Gather insights from physicians, clinicians, caregivers, and system leaders

Opening Remarks – Dr. Jane Philpott



- Vision for 2029: Every Ontarian connected to a primary care provider.
- Acknowledgements:
 - Commended Kids Come First for its focus on children, youth, and families.
 - Emphasized the value of community-based efforts and local insights.
- Strategic Priorities:
 - Expand team-based care.
 - Improve access via digital tools.
 - Reduce administrative burden for providers.
 - Promote inclusive, multilingual services.
- Notable Quote: “Your attachment to primary care should be as automatic as the way our children are assigned to public schools...”
- Legislative Milestone: Highlighted the Primary Care Act – Ontario’s first.
- Call to Action:
 - Collaborate with Ontario Health Teams.
 - Share insights to shape a stronger, connected system.



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https://www.youtube.com/watch?v=XwFJP8je_as

Key Findings – At a Glance

Universal Access & Attachment

Every child should be connected to a primary care health professional early – no one left behind

Integrated, Seamless Care

Families need a consistent care team, navigation support, and smooth transitions supported by relationships and shared digital systems.

Support for Primary Care Health Professionals

Primary care teams need streamlined systems, resource hubs, and enhanced tools like 1Call1Click to focus more on care and less on admin.

Equity & Inclusion

Care must be accessible, culturally safe, and inclusive, especially for underserved, newcomer, and Indigenous communities.

Newborn Strategy – A Call to Action

A coordinated approach is needed to ensure all newborns are attached to care at birth and supported through early outreach.

Station 1: Connecting Children and Youth to Primary Care Teams

- *Prompt:*
 - What practical steps can Kids Come First take to help more children and youth get connected to a primary care team?
- *Highlights:*
 - Centralized intake and matchmaking
 - Community outreach via schools and community groups
 - Use of QR codes and multilingual materials
 - While full attachment remains the long-term goal, there is a need for short-term, collaborative solutions to support unattached children and families during the transition period

Station 2: Making Primary Care More Connected and Convenient

- *Prompt:*
 - What would it look like if primary care for children and families was truly seamless, from hospital to home to community?
- *Highlights:*
 - Single point of contact for families
 - Province-wide EHR and vaccine registry
 - Services embedded in schools and daycares

Station 3: Supporting Primary Care Health Professionals

- *Prompt:*
 - What can Kids Come First do to support primary care professionals so they can focus more on care and less on admin?
- *Highlights:*
 - Admin support and AI tools
 - Pediatric consult hubs and resource centers
 - Enhance tools like 1Call1Click to facilitate access to care

Station 4: Healthy Starts for Newborns

- *Prompt:*

- How can we ensure every newborn gets the right care in the right place, especially those facing barriers?

- *Highlights:*

- Automatic attachment at birth
- Home visits, rural outreach, prenatal engagement
- Explore short-term care pathways, like newborn clinics, for infants not yet attached to a primary care provider.
- Language access and culturally sensitive care

Next Steps & How You Can Help

- ✓ Share your feedback on these ideas
- ✓ Help shape the Newborn Strategy
- ✓ Collaborate on piloting and testing promising approaches
- ✓ Your input will inform a shared advocacy document for provincial partners



Over 60 organizations, nearly 1,100 physicians, and youth, family and caregiver partners delivering services in ways that matter to children, youth, and families.

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